

HEART INTERNET Mailbox settings as at October 2023

The advanced technical team advise you to try these settings on the email application if you have the email added as **POP3**:

Username: your email

Password: password for this email

Outgoing Mail Server: mta.extendcp.co.uk

Outgoing Mail Server Port: 587

Outgoing Mail Server SSL: SSL/TLS

Outgoing Authentication Type: Password

Incoming POP3 Server: pop3.extendcp.co.uk

Incoming POP3 Server Port: 995

Incoming POP3 SSL: SSL/TLS

Incoming POP3 Authentication Type: Password

If you have the email added as **IMAP** use these:

Outgoing Mail Server: mta.extendcp.co.uk

Outgoing Mail Server Port: 587

Outgoing Mail Server SSL: SSL/TLS

Outgoing Authentication Type: Password

Incoming IMAP Server: imap.extendcp.co.uk

Incoming IMAP Server Port: 993

Incoming IMAP SSL: SSL/TLS

Incoming IMAP Authentication Type: Password

*Make sure to update the password manually in all required fields

*For the Outgoing mail server you have the option to Authenticate the SMTP server

Please select that and fill the following in:

Username : your email

Password: password for this email